# LUMBER QUALITY & PROCESS CONTROL

May 20-21, 2024 Atlanta, GA

# LUMBER QUALITY LEADERSHIP

May 22-23, 2024 Atlanta, GA

# **Program Leader**

Terry Brown, Director of the Lumber Quality Institute, is the recognized industry expert in the lumber quality control field. He brings 48 years of experience in helping sawmill personnel solve quality and production-related problems. He is known for his practical and down-to-earth teaching style that communicates to personnel at all levels.

Program Presented By:
Terry Brown
Lumber Quality Institute
Salem, OR



# **LUMBER QUALITY & PROCESS CONTROL**

#### Invest in the future

There is no better investment you can make for the long-term health of your mill than to increase the quality and process control skills of your people.

These programs have earned the reputation for providing practical, mill-tested information that has been applied by producers to make millions of dollars in increased revenues. Most companies who send personnel to these training programs do so year after year. Managers look to them as effective tools for educating supervisors from all areas of the sawmill.

#### Who Should Attend

Quality Control Supervisors & Technicians Production Supervisors Filing & Maintenance Personnel Process Control Technicians Key Operators

# **Workshop Objectives**

- Insure that production and quality control is in balance so that both recovery and production increase.
- Recognize and eliminate costly mistakes that rob a company of its maximum profitability.
- 3. Fine tune or improve an existing quality and process control program in all areas.
- 4. Maintain an effective lumber size-control program which may include real-time analysis.
- 5. Maintain an effective lumber drying program

# What to Expect

There are several key activities that must be accomplished for a Lumber QC program to be successful: managing the quality function, involving employees in problem solving, and finding long-term solutions to problems. Each of these activities support a QC program's basic goal of meeting customer requirements while maximizing the value, recovery, and lumber production. Attendees will have an opportunity to work with topics that address these key activities.

## MONDAY, MAY 20

#### 8:00 Quality Essentials

Identify the critical areas for Q.C. success.

**Terry Brown** 

#### 9:00 A \$100,000+ Opportunity

This visual tour from woods to shipping will show how your mill can gain \$100,000+.

**Terry Brown** 

#### 1:30 Dollar Impacts of Size Control

Learn how target size, kerf, sales price and grade recovery interact and relate to sawmill profitability.

#### **Terry Brown**

#### 2:15 Present Ideas Effectively

Learn some simple techniques to use to communicate your ideas to your supervisor to have a better chance of getting them accepted

#### **Terry Brown**

#### 3:00 Productivity & Motivation

Productivity and Motivation are key elements of profitability and job satisfaction. Here are some tools to help you be successful.

#### **Terry Brown**

4:30 Adjourn

### TUESDAY, MAY 21

#### 8:00 Lumber Size Control

Understand the concepts of effective size control. Learn what sawing variation is, how it affects target size and how it can be used to monitor machine center performance. Also learn how to get the most value from your size control program.

#### **Terry Brown**

#### 10:15 Size Control Systems

Learn about The LSIZE Program and SiCam RealTime, the premier size control solutions available to the industry.

Nick Barrett, President SiCam Systems Delta, BC

#### 11:45 Lunch

#### 1:00 Lumber Drying Q.C.

Learn about some of the key factors that influence the success of Quality Assurance in lumber drying

> Mark Gillis, Area Manager SPIB Sturgis, MS

#### 3:00 The US Quality Assurance System

Learn how ALSC, NGRC, ALS, rules-writing agencies, and grading agencies interact to insure an on-grade product to the consumer.

Tad Cleve, VP Technical Services Timber Products Inspection Peachtree City, GA

#### 4:30 Present Certificates & Adjourn

# **LUMBER QUALITY LEADERSHIP**

## **Workshop Objectives**

This workshop discusses more advanced quality-related topics specific to leadership. You will learn how to get those you supervise to follow you not because they have to, but because they want to.

Learn how to become a better leader of self and others. Participate in a fast-paced presentation on leadership concepts based on real world examples. Understand key business metrics, communications, and dealing with change effectively.

### WEDNESDAY, MAY 22

#### 8:00 Win as Much as You Can

A vivid exercise of competition and its effect on employees and the bottom line.

#### **Terry Brown**

#### 9:00 Keys to Successful Motivation and Leadership

Learn from a proven leader some of the key concepts of leadership.

#### **Buford Price**

Past Sawmill Division Manager Union Camp Corporation BWP Consulting Savannah, GA

#### 10:15 Throughput and Profitability

Learn about throughput and bottlenecks and their impacts on profitability.

#### **Buford Price**

#### 11:00 Sawmill Business Metrics

Learn about some of the key metrics or measurements that determine a sawmill's profitability.

#### **Terry Brown**

#### 12:00 Lunch

#### 1:30 Developing Leadership Skills

As job responsibilities grow and change, leadership skills needed also change. Learn from one who began as a new QC Supervisor and is currently President of Hood industries.

Jay Galloway, President Hood Industries Hattiesburg, MS

#### 3:00 Personal Leadership

Learn about personal leadership and how it relates to leading others.

#### **Terry Brown**

#### 4:45 Adjourn

### THURSDAY, MAY 23

#### 8:00 Effective Leadership

This fast-paced presentation with audience participation will teach you some powerful leadership concepts based on real-world examples.

#### **Terry Brown**

#### 11:45 Lunch

#### 1:15 Managing Change

Identify when paradigm shifts are coming to be better prepared to react & respond to them.

#### **Terry Brown**

#### 2:00 Communication Styles

This *very powerful* exercise provides attendees with a vivid example of why some communication styles work and others don't in the everyday experiences of working in a sawmill.

#### **Terry Brown**

#### 3:45 Present Certificates & Adjourn

# Registration and Tuition

Lumber Quality & Process Control: \$1300 Lumber Quality Leadership: \$1400 Both Workshops - \$2200

Attendees can register at:

www.lumberquality.com/Southern-Workshops or call: 541-752-2751

Additional information can be found on the website

#### **Cancellations**

Attendees can cancel up to two weeks prior to the workshops for a refund of tuition. Substitutions welcome at any time.

## **Workshop Location**

The workshops will be held at the Embassy Suites Perimeter, 1030 Crown Pointe Parkway, Atlanta, GA 30338 PH: 707-394-5454.

A block of rooms at reduced rates is being held at the hotel. Ask for the "Lumber Quality Institute" room block. Terry Brown 1309 35th Ave NW Salem, OR 97304

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